



# QLog



Seamless unification of your electronic workplace

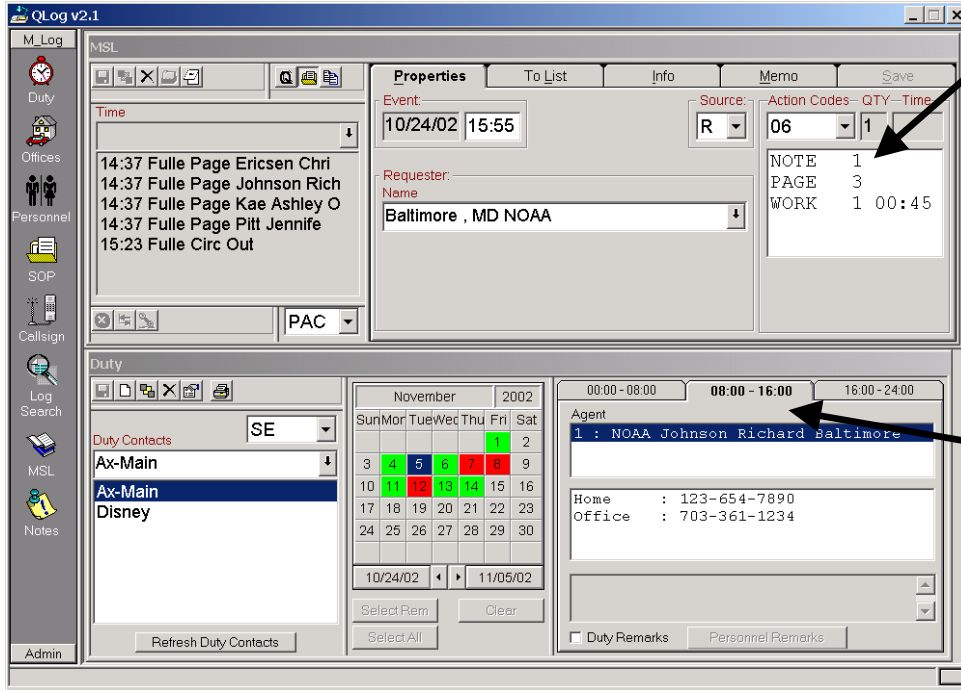
## A Master Station Logging Program For Automated, Auditable Recording and Monitoring of Mission-Critical Operations

### Applications:

- Log Activities using Action Wizards
- Instant Full Text Search of Master Action Log
- Post notes to Discussion Board
- Manage Personnel Directory
- Manage Offices Directory
- Manage On-Call Duty Rosters
- Manage Training and Certification
- Share information with legacy systems

### Specifications:

- Windows NT/2000
- SQL Database
- \*Oracle Database
- Data Replication



### Master Station Log:

- Customizable actions wizards
- Action-Code derived data entry wizard
- Link related log records
- Share mission critical Action Logs

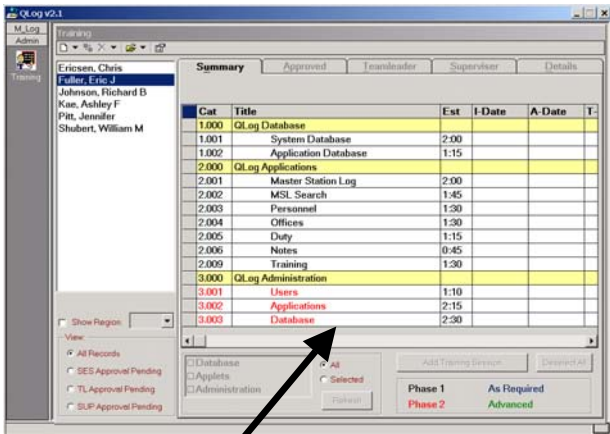
### Duty Roster:

- Customized Templates
- Agent Contact Information
- Easy to use Color-coded Calendar

User-friendly environment with a point-and-click user interface

## A Managers Tool...

- Determine workload and shift requirements
- Compute statistics for services performed
- Assess Work Quality and Quantity for all users



### Training:

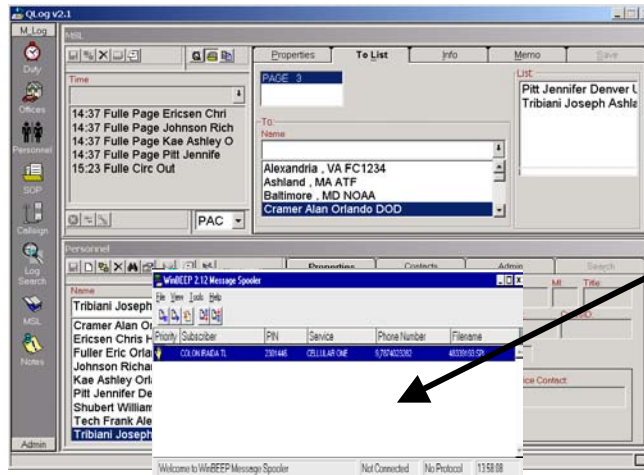
- Create Syllabus
- Monitor training process
- Provide supervisory approval

### CRM-SuperList Technology:

- All applets use the most efficient sort and search algorithms for massive lists

### Extended Features Include:

- Efficient Integration to Legacy Systems
- Integrated Paging Systems



# QLog v2.1

## APPLICATIONS:

- Office Directory, Personnel Directory, On-Call Duty Roster, Master Action Log, Training, SOP, Discussion Board, Mainframe Alert, Work Scheduler (V1.2)

## 3<sup>rd</sup> PARTY INTEGRATION:

- MITEM for Mainframe Integration
- Paging Systems
- Exchange Mail
- Microsoft SQL Database Server
- Microsoft Word for text export
- Microsoft Access for reporting

## CLIENT WORKSTATION REQUIREMENTS:

- Processor: Pentium 300 MHz processor or higher
- Memory: 128 MB of RAM
- Windows 98, NT 4.0/2000
- 56 Kbps Modem (dial-in access only)
- Network Interface Card
- Email Client
- Internet Browser

## DATABASE SERVERS:

- Processor: Pentium IV Processors (600Mghz or above)
- Memory: 512-MB min. 1-GB suggested
- Storage: RAID 5 controller with 20 to 50 GB of storage (expandable)
- Network: 100mb Fast Ethernet card
- Power: Redundant power supplies
- Backup: DLT Tape backup and media
- Ports: two serial, one LPT
- Peripherals: 1.44 Floppy, CD-ROM, Monitor, and Keyboard
- Software: Microsoft Windows 2000 Server, Microsoft SQL Server 2000

## ASP:

- Software/Hardware
- Facility entry logs
- Equipment Configuration
- Usage reports
- Help Desk
- Customization
- Upgrades
- Technologies

## LICENSING:

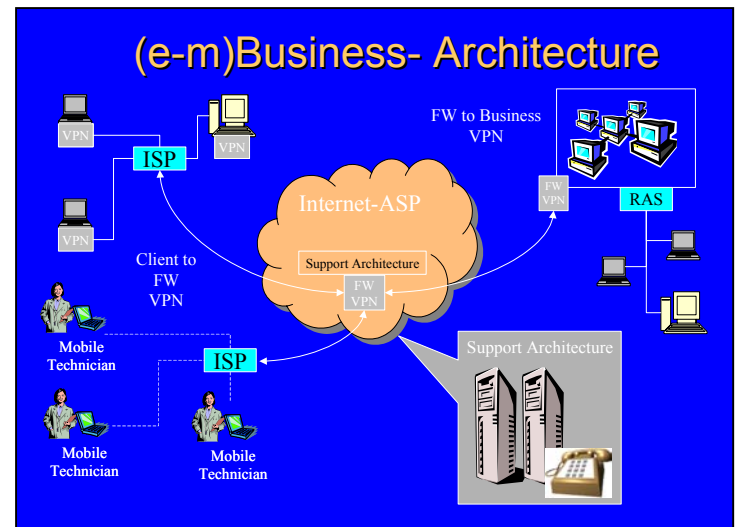
- User-Seats
- Transactional-based
- Site License
- By the Application
- Unlimited
- Windows Client

## SYSTEM ARCHITECTURE:

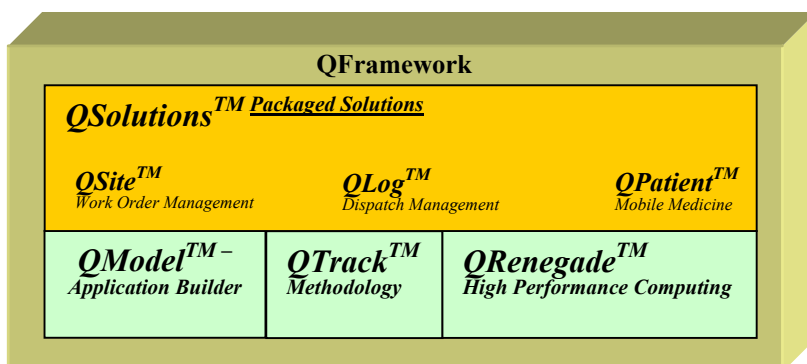
- Data replication
- Enterprise-sized servers
- 24x7 Monitoring
- Daily software/data backups
- Redundant Power
- UPS
- Hot spare/standby servers

## NETWORK ARCHITECTURE:

- Firewalls/VPN
- Business to ASP VPN
- ISP to ASP VPN
- Secure ID Cards
- HTTPS SSL
- Fault Tolerance



QLog is the leading law enforcement and emergency logging and dispatch communication center providing direct critical intelligence support to law enforcement officials. QLog provides console personnel a wide spectrum of services including automatic recording of information needed for audit trails, and automated state and local information queries. QLog contains a suite of software applications that includes Master Station Logging, Master Station Log Search Engine, Offices Directory, Personnel Directory, Call-sign Manager, and Duty Roster. QLog allows mission-critical, real-time data communications between all software users remotely scattered throughout the country. Legacy system connectivity and integration allows communication with several legacy system databases.



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